

# Delivering a service model for bulky item reuse



Green Enterprise Dissemination Event 24th Sept 2020

### THE PROBLEM

## **OVER 1.2 MILLION**

potentially reusable bulky items are going to waste on the island of Ireland every year.



# REUSE & REPAIR

of bulky items has the potential to reduce waste and prolong the useable life of materials.



This in turn can support carbon savings, contribute towards sustainability initiatives, improve social impact & reduce costs

### **CRNI** Members

































IRD Daballow FURNITURE

**MISSION** 









Iris. Charity Shops Associa

www.icsa.ie











oscommon

women's network









### THE PROJECT

Through this project, CRNI identified reuse schemes for public bodies to pass on unwanted bulky goods such as:\*



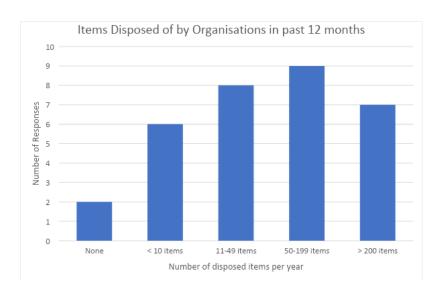
"for redistribution to OTHER PUBLIC SECTOR OR THIRD SECTOR ORGANISATIONS"





## Stakeholder engagement

- > Interviews
- Workshops
- > Survey
- > 4 x existing schemes





### **KEY BARRIERS**



Focus on turnaround times



Internal processes
Staff training
Network of claimants



Transfer of ownership



## Identification of a scheme

- ➤ National reuse platform / services
  - > €20k + support from > 60% PSBs
  - no natural home for national reuse platform
  - > commercial solutions available

- > Tailored service models
  - > organisations want flexibility
  - > manual or commercial platforms







## INTERNAL REUSE/EXCHANGE WITHIN A PUBLIC SECTOR BODY

A single organisation provides for the exchange of unwanted items either via an online platform or manual system.



Advantages	Disadvantages
Organisations can get started as soon as possible, if they have upper management buy-in.	A small network limits the capacity to exchange items
Possible low cost of implementation and no coordination / promotion required with external stakeholders	Without any external stakeholder involvement, the scheme relies on internal buy-in and engagement.
As all exchanges are internal there are limited liability or storage barriers	It requires an internal resource to take the initiative to establish a reuse platform within the organisation







## EXTERNAL REUSE EXCHANGE WITH THIRD SECTOR

A single organisation offers unwanted items that are not claimed internally to the Third Sector. An online exchange platform is recommended for this model to facilitate communication

Advantages	Disadvantages
With the Third Sector involved, the number of potential claimants increases, which can reduce turnaround times and the need for storage.	Additional coordination / promotion required with Third Sector stakeholders
Third sector claimants arrange and pay for their own transport	It requires an internal resource to establish / manage a reuse platform within the organisation
Improve your social impact by partnering with charities and other not-for-profit bodies to provide them with unwanted bulky items.	Cost associated with implementation of a commercial platform.

## REUSE/EXCHANGE WITHIN REGIONAL CLUSTERS

A cluster between the various organisations within a geographical area. A suitable commercial platform is implemented by all organisations in the cluster, which may also provide internal or internal and external exchanges.



Advantages	Disadvantages
A cluster of organisations widens the reuse network which should facilitate more exchanges, while minimising transport requirements.	Requires initiative of a lead public body to establish and maintain the cluster.
It provides internal reuse champions with	Additional management buy-in,
peer to peer support and the connections	coordination and promotion required
with local stakeholders could help	with cluster participants especially by lead
maintain momentum.	organisation
There could be an opportunity for one or	Cost associated with implementation of
several of the organisations involved to	a commercial platform (likely to be the
sponsor the reuse scheme.	simplest format for exchange).







## REUSE/EXCHANGE FOR AN OFFICE REFURBISHMENT OR RELOCATION PROJECT

For public sector bodies who want to trial an element of reuse/ exchange as part of an office refurbishment or relocation project.

Advantages	Disadvantages
Allows organisations to trial an element of reuse/exchange without significant investment, and define how reuse could work for their organisation.	No network of potential claimants established - identifying claimants likely to take longer
No costs associated with software and staff resource is project based only	Does not involve wider organisation, staff training or developing a reuse culture within the organisation.
If successful this could be used as a basis to establish a permanent reuse scheme	Limited impact as relates to single project only

## STEPS TO ESTABLISH A REUSE SCHEME:



1. BUY-IN OF UPPER MANAGEMENT



2.BUY-IN FROM OTHER DEPARTMENTS



3. CREATE AN INTERNAL REUSE PROCESS



4.PLAN FOR AVAILABLE STORAGE



**5.AGREE TRANSPORT OPTIONS** 

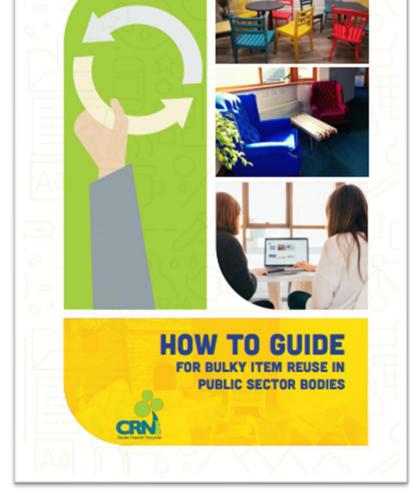


**6.LINK TO PURCHASING SYSTEM** 



7. GATHER FEEDBACK





https://crni.ie/bulky-items-reuse/

### **GREEN PUBLIC PROCUREMENT**

Green Public Procurement is high on the Climate Action Plan agenda. The Irish Government's annual purchasing accounts for 10% to 12% of GDP. This provides the public sector with significant potential to invest in more socially responsible, resource-efficient, less polluting goods, services and works within the marketplace.

### **Supporting Social Enterprise**









CRNI is grateful to the NWCPO for their vision and commitment in supporting reuse and social enterprise. For more information about this project or to enquire about similar projects, please contact info@crni.ie.



#### 1. THE PROJECT

THE NATIONAL WASTE COLLECTION PERMIT OFFICE, CORMAC ST. TULLAMORE, CO. OFFALY.

In early 2019, the NWCPO issued a request for quotation for the delivery, assembly and installation of upcycled furniture for an office space including 16 work stations, two meeting rooms, a canteen, a chill out room, a reception area, and an outdoor seating area. CRNI assembled a consortium of Members and won the contract for one of Ireland's first Green & Social Public Procurement projects.



#### 3. IMPACTS

Sourcing all furniture and furnishings second hand reduces the demand for new products. This avoids all the impacts of manufacturing and distribution associated with making new goods. The carbon savings from this project due to sourcing preloved furniture over new were approximately 2.6 tonnes CO<sub>2</sub>. By working with social enterprises like the Rediscovery Centre and Back2New, the project also supported access to jobs and skills for people who might not otherwise have access



### 4. FINDINGS

Some lessons from this project include:

- The small scale of the reuse sector is a challenge for procurement projects and requires the involvement of multiple suppliers
- Due to the unpredictable nature of the second hand market, flexibility is required in the specification of furniture and the design of different areas
- Collecting and delivering furniture from multiple sources and locations, especially where a workshop area is required for cleaning or assembling, can make logistics very challenging
- Staff buy-in and input should be sought to ensure the products are useful, understand expectations and identify issues and disruptions





### 2. SUPPLIERS

For the 97 items of furniture making up this project, more than ten suppliers were approached. The main suppliers were CRNI Members the Rediscovery Centre and Back2New, with Recycle IT and FreeTrade also contributing.









## Next Steps

- > Strong policy required
  - ➤ WAP minimum target for procurement of used goods; public bodies to incorporate reuse policies in asset management and procurement plans.
- ➤ Adjust to scale
  - > Start with one room or floor
- ➤ Good practice examples required
  - Start with small pilot reuse scheme cluster model / refurbishment project

## Follow up

- > CRNI here to help
  - > Formation of clusters / reuse schemes
  - Email <a href="mailto:info@crni.ie">info@crni.ie</a> if interested in follow up
  - Opportunity to collaborate with commercial platform on a pilot
- > Your feedback on what else can support this area



## Thank you

